

## SRAAA – ISIPP TERMS OF USE (GLOBAL)

Effective Date: 28/04/26

These Terms of Use (“Terms”) govern your access to and use of the SRAAA platform and the International Student Integration & Preparedness Programme (ISIPP) (“Services”), operated by Student Recruiters and Advisors Agents Association (SRAAA) (“we”, “us”, “our”).

By accessing or using our Services, you agree to be bound by these Terms.

### 1. Eligibility

You must be at least 16 years old (or the minimum legal age in your jurisdiction) to use our Services. By registering, you confirm that the information you provide is accurate and complete.

### 2. Nature of Services

SRAAA provides educational support services, including:

- Pre-departure training and preparedness programmes
- Academic and digital readiness support
- Visa compliance awareness and guidance
- Integration and wellbeing resources

SRAAA does not provide immigration, legal, or financial advisory services.

### 3. User Responsibilities

You agree to:

- Provide truthful and accurate information
- Use the platform for lawful purposes only
- Personally complete all ISIPP modules and assessments
- Not misuse, copy, or distribute programme content without permission

### 4. Intellectual Property

All content, materials, frameworks, and training modules are the intellectual property of SRAAA unless otherwise stated.

You may not reproduce, distribute, or commercially exploit any content without prior written consent.

### 5. Certification

Completion of ISIPP may result in a certificate.

SRAAA reserves the right to:

- Withhold certification in cases of misconduct
- Verify certification with third parties (e.g., universities)

## 6. Third-Party Services

Our platform may integrate with or share data with:

- Universities and education providers
- Training and support organisations
- Financial or student service providers

SRAAA is not responsible for third-party services or decisions.

## 7. Limitation of Liability

To the fullest extent permitted by law:

- SRAAA shall not be liable for visa refusals, admission decisions, or employment outcomes
- Services are provided “as is” without guarantees of specific outcomes

## 8. Suspension and Termination

We reserve the right to suspend or terminate access if you:

- Provide false information
- Breach these Terms
- Engage in fraudulent or unethical behaviour

## 9. Governing Law

These Terms shall be governed by and interpreted in accordance with the laws of England and Wales, unless otherwise required by local consumer protection laws in your jurisdiction.

## 10. Changes to Terms

We may update these Terms periodically. Continued use of the Services constitutes acceptance of any updates.

## 11. Contact

For any questions regarding these Terms, contact:  
[info@sraaa.org](mailto:info@sraaa.org)

By using the platform, you confirm that you have read, understood, and agree to these Terms.

SRAAA – ISIPP PRIVACY POLICY (GLOBAL)

Effective Date: 28/04/26

This Privacy Policy explains how Student Recruiters and Advisors Agents Association (SRAAA) collects, uses, shares, and protects your personal data.

We are committed to complying with applicable data protection laws including:

- UK GDPR and EU General Data Protection Regulation
- California Consumer Privacy Act (CCPA/CPRA)
- Personal Information Protection and Electronic Documents Act (PIPEDA)
- Australian Privacy Act 1988

#### 1. Data We Collect

We may collect the following categories of personal data:

- Identity data (name, date of birth, nationality)
- Contact details (email, phone number, address)
- Educational background and study preferences
- Visa and immigration-related information
- Academic and digital skills assessments
- Usage data (platform interactions)
- Support needs (wellbeing, financial, integration)

#### 2. How We Use Your Data

We process your data to:

- Deliver ISIPP training and assessments
- Provide personalised academic and integration support
- Improve programme quality and outcomes
- Facilitate communication with institutions and partners
- Ensure visa compliance awareness and preparedness

#### 3. Legal Basis for Processing (GDPR)

We rely on:

- Consent – when you agree to data processing and sharing
- Legitimate Interests – to improve services and support students
- Legal Obligations – where required by law or regulators

#### 4. Data Sharing

We may share your data with trusted third parties, including:

- Universities and educational institutions
- Accredited recruitment partners
- Academic and digital training providers
- Financial institutions (for student support services)
- Government or regulatory authorities (where required)

We only share data necessary for:

- Academic success
- Student support
- Compliance and safeguarding

We do not sell your personal data.

## 5. International Data Transfers

Your data may be transferred and processed outside your country of residence.

Where required, we ensure safeguards such as:

- Standard Contractual Clauses (SCCs)
- Adequacy decisions (where applicable)
- Secure data transfer mechanisms

## 6. Data Retention

We retain your data only as long as necessary for:

- Programme delivery
- Compliance obligations
- Legitimate operational purposes

You may request deletion of your data subject to legal requirements.

## 7. Your Rights

Depending on your location, you may have rights to:

- Access your personal data
- Correct inaccurate data
- Request deletion (“right to be forgotten”)
- Restrict or object to processing
- Data portability
- Withdraw consent at any time

For US residents (e.g., under CCPA):

- Right to know what data is collected
- Right to request deletion
- Right to opt-out of data sharing (where applicable)

## 8. Data Security

We implement appropriate technical and organisational measures to protect your data, including:

- Secure servers and encryption
- Access controls
- Regular monitoring and security protocols

## 9. Cookies and Tracking

We may use cookies and analytics tools to improve user experience and platform performance.

You can manage cookie preferences through your browser settings.

## 10. Safeguarding and Protection

We take student protection seriously and may process or share data where necessary to:

- Prevent fraud or exploitation
- Support student wellbeing
- Escalate serious concerns to relevant authorities

## 11. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on our platform.

## 12. Contact and Complaints

For data-related inquiries or complaints:

Email: [info@sraaa.org](mailto:info@sraaa.org)

You also have the right to lodge a complaint with a relevant data protection authority (e.g., the UK Information Commissioner's Office).

By using our Services, you acknowledge that you have read and understood this Privacy Policy.